

State Health Authority Uttarakhand

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No. SHA/Claim Management/2022-23/637

Dated: 17th August, 2022

ORDER

Government of Uttarakhand issued a Government Order No. 213(1)/XXVVIII-3-2020-04/2008 T.C. dated 4th May, 2020 regarding referral from government hospitals for treatment of patients in private hospitals under the Ayushman Scheme. The Government order also contains the proforma in which referral is to be issued by the government hospital. The detailed conditions under which referral can be issued by the government hospital are contained in the said Government Order and the same were reiterated to all the government and private hospitals on 8th August, 2022 and 12th August, 2022 through email. Today on 17th August, 2022, State Health Authority examined the preauthorization approval given by the Implementation Support Agency (ISA) and it was found that ISA had approved preauthorization inspite of the fact that government hospitals had issued wrong / incomplete / invalid referrals, which is a very serious lapse on the part of ISA. After due examination, SHA decided to impose upon ISA a penalty of Rs. 10000/- for every such wrong / incomplete / invalid referral which was essentially required to be examined by the ISA before preauthorization approval. The said penalty order is enclosed with this. The exercise of examination of preauthorization approval given by the ISA will be continuously undertaken by the SHA. The preauthorization sought by private hospitals on the basis of such wrong / incomplete / invalid referral will be taken into account at the time of processing / settling of claims. All government and private hospitals are hereby directed to ensure the compliance of Government Order (No. 213(1)/XXVVIII-3-2020-04/2008 T.C. dated 4th May, 2020) issued in respect of referral system in future. Any violation of said Government Order will be viewed very seriously and necessary actions will be taken as per NHA Guidelines and contract between the hospital and SHA. A copy of this order be sent to all government and private hospitals for compliance and also to CMOs of all the districts and DG, Medical Health and Family Welfare, Uttarakhand for information and necessary action.

Chairman

State Health Authority

Enclosure of Chairman, SHA Order No. SHA/claim Management/2022-23/83 deted 17th Myut, 2022



राज्य स्वास्थ्य प्राधिकरण, उत्तराखण्ड



A1,आई0टी0 पार्क, सहस्त्रधारा रोड, देहरादून -248013 ई-मेल: <u>ceo-shauk@uk.gov.in</u> Phone No: 0135-2609522/23

पत्रांकः राठस्वाठप्राठ / 2022-23 / 63 6

दिनांक 17 अगस्त, 2022

प्रबन्ध निदेशक, एम0डी0 इंडिया हेल्थ इन्स्योरेंस टी०पी०ए० प्रा० लिमि०, न0-46/1, ई-स्पेश, ए 2 बिल्डिंग, 3rd फ्लोर, पुणे-नगर रोड, पुणे, महाराष्ट्र, पिन0-411014।

विषय-एम0डी० इण्डिया हेल्थ इन्स्योरेंस टी०पी०ए० प्रा० लि० द्वारा गलत Pre-Authorisation की स्वीकृत किये जाने के संदर्भ में।

उत्तराखण्ड राज्य सरकार द्वारा आयुष्मान योजना के अन्तर्गत रोगियों के उपचार हेतु राजकीय अस्पताल द्वारा रेफरल दिये जाने के पश्चात ही निजी चिकित्सालयों में उपचार किये जाने की व्यवस्था के सम्बन्ध में शासनादेश 213/XXVVIII-3-2020-04/2008.T.C. दिनांक 04 मई, 2020 निर्गत किया गया है जिसमें रेफरल की व्यवस्था के सम्बन्ध में प्राविधानों का विस्तार से उल्लेख है। इस शासनादेश में रेफरल हेतु Proforma भी निर्धारित किये गये हैं। इस शासनादेश के अनुसार रेफरल का परीक्षण करने के उपरांत ही ISA द्वारा Preauthorisation स्वीकृत किया जा सकता है। रेफरल की व्यवस्था के सम्बन्ध में दिनांक 08 अगस्त, 2022 को ई—मेल के माध्यम से ISA को निर्देशित किया गया। पुनः 12 अगस्त, 2022 को ई—मेल के माध्यम से भी ISA को अवगत कराया गया। रेफरल व्यवस्था के सम्बन्ध में दिनांक 08 अगस्त, 2022 से स्टेट कॉर्डिनेटर ISA के साथ बैठकों में रेफरल व्यवस्था सुनिश्चित करने के निर्देश दिये गये। रेफरल व्यवस्था के सम्बन्ध में एम०डी० इंडिया (ISA) के वरिष्ठ अधिकारियों के साथ भी पुनः 15 अगस्त, 2022 तथा 16 अगस्त, 2022 को ऑनलाईन बैठकों की गयी। राज्य स्वास्थ्य प्राधिकरण द्वारा ISA हेतु एक ट्रेनिंग कार्यक्रम भी सम्पादित किया गया। अनेक बार स्पष्ट निर्देश दिये जाने के बाद भी ISA द्वारा Wrong/Incomplete/Invalid रेफरल के आधार पर Preauthorisation स्वीकृत किया गया। राज्य स्वास्थ्य प्राधिकरण द्वारा सम्यक् विचारोपरांत यह निर्णय लिया गया कि दिनांक 17 अगस्त 2022 को ISA द्वारा निर्गत प्रत्येक ऐसे Wrong/Incomplete/Invalid केस पर रू० 10000/- प्रति केस के अनुसार अर्थदंड लगाया जाय। ऐसे केसेस का विवरण निम्न प्रकार है:—

Sr No	Case No	Hospital Name	Referring Hospital	Remarks
1	CASE/PS5/HOSP5P00846/D788171	Jeevan Jyoti clinic	CHC Sahaspur, Dehradun	Referral Invalid (Referral on OPD Slip)
2	CASE/PS5/HOSP5P144087/D788207	PRABHU NETRALAYA	CHC Gadarpur, US Nagar	Reason for referral not mentioned and referral is not in the format of G.O.
3	CASE/PS5/HOSP5P144087/D788217	PRABHU NETRALAYA	CHC Gadarpur, US Nagar	Reason for referral not mentioned and referral is not in the format of G.O.

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उक्त अर्थदंड की धनराशि रू० 1,40,000/- (रू० एक लाख चालीस हजार मात्र) को एम०डी० इंडिया (ISA) को दिये जाने वाली धनराशि में से कटौती करने के आदेश दिये गये हैं। रेफरल के परीक्षण की कार्रवाई राज्य स्वास्थ्य प्राधिकरण द्वारा अनवरत् जारी रहेगी।

भवदीय

(वागीश चन्द्र काला) निदेशक क्लेम मैनेजमेंट पत्रांकः राठस्वा०प्रा० / 2022-23 /तद्दिनांक।

प्रतिलिपि : निम्नलिखित को आवश्यक कार्यवाही एवं सूचनार्थ प्रेषित।

- 1. निदेशक, हॉस्पिटल मैनेजमेंट, राज्य स्वास्थ्य प्राधिकरण उत्तराखण्ड, देहरादून।
- 2. निदेशक, वित्त, राज्य स्वास्थ्य प्राधिकरण उत्तराखण्ड, देहरादून को इस निर्देश के साथ की वह एम0डी० इंडिया (ISA) को दिये जाने वाली धनराशि में से अर्थदंड की इस धनराशि की कटौती सुनिश्चित करेंगे।
- 3. अपर निदेशक, प्रशासन, राज्य स्वास्थ्य प्राधिकरण उत्तराखण्ड, देहरादून।
- 4. स्टेट कॉर्डिनेटर ISA, राज्य स्वास्थ्य प्राधिकरण उत्तराखण्ड, देहरादून।

निदेशक क्लेम मैनेजमेंट